



FastBOOK

Advanced Web Booking Software for Ferries
www.nefesy.com

FastBOOK IS A PROCEDURE DESIGNED AND REALIZED TO BE USED BY INTERNET. The software is exclusively installed on Applications Web Server; no plug-ins or modules to be installed locally are provided. This peculiarity allows to avoid the installation and maintenance of software at the users' workstations. Indeed, they only need a browser and an Internet connection to use functions provided in the package.

The platform allows the complete management of the ON-LINE BOOKING both from the availability and sale point of view.

each operation he makes is tracked by the system.

AGENCY - This users' typology can make bookings for single users or organized groups. The access through univocal code allows an accurate statistical control.

FINAL CUSTOMER - He can only make bookings (obviously from Web) for single users or small family groups. The on-line payment is possible only by credit card (safe SSL transaction).

After the booking confirmation, the program



On-line booking

Powered by Fast-BOOK @Neido.com

MAIN MENU									
BOOKING									
Booking list	Booking <input type="text"/>	<input type="text" value="Newest the first"/>	<input type="text" value="ALL"/>	Holder <input type="text"/>	Holder ref. <input type="text"/>				
	TVA Code <input type="text"/>	TVA name <input type="text"/>							
Search (Surname)	Passenger surname <input type="text"/>		Passenger name <input type="text"/>						
TVA/Clients	By name <input type="text"/>	Code <input type="text"/>	Name <input type="text"/>	Type <input type="text" value="All"/>	ZipCode <input type="text"/>	City <input type="text"/>	VAT Code <input type="text"/>		
Estratti Conto	Month <input type="text" value="Mar"/>	Year <input type="text" value="2005"/>	TVA/Client Code <input type="text"/>		TVA/Client Name <input type="text"/>				
Journey list	From date <input type="text" value="8"/>	<input type="text" value="April"/>	<input type="text" value="2005"/>	To date <input type="text" value="15"/>	<input type="text" value="April"/>	<input type="text" value="2005"/>	VESSEL <input type="text"/>	Route <input type="text"/>	
OTP / Credit Card									
	Queries	Booked summary	Configurations		System status				
	Other elaborations	Tables	Accounting procedures		INVIO CIRCOLARI				
	Connected users	Refresh interval <input type="text" value="60"/> Seconds							
		Users connected from <input type="text" value="300"/> Seconds							

END JOB

The platform provides different access levels to the functions: ADMINISTRATOR, INTERNAL PERSONNEL, AGENCY AND PRIVATE CUSTOMER.

ADMINISTRATOR - He controls all functions; configures and maintains tables related to legs, ports, ships, discounts, etc.; defines the journeys and the authorization codes for the connection to all the other levels.

INTERNAL PERSONNEL - He can access all functions apart from users' management procedures. He can make bookings for private people and agencies (phone booking) also in case of payments different from the credit card ones; if necessary, he can also make bookings when the journey results to be closed for agencies and for private people, but the departure has not occurred yet. He can access check-in functions and the related printings. Each operator accesses the system by means of his own univocal code and

produces the TICKET (pdf format), which can be directly transmitted to the receiver by fax and/or by e-mail.

For each ship, the procedure includes in the Database all accommodation and services typologies (cabins, armchairs, areas for cars, motorbikes, trailers, camper vans, bicycles, pets, etc...) and all price typologies (adults, students, children, residents, etc...). Moreover, different discounts typologies can be managed in case of departures with special fares or discounts. A wide range of queries allows to monitor in real time the booking progress, both as a whole and in details (according to date of departure, destination, single agencies, etc...).

The system can be interfaced to the main CRS/GDS (Galileo SIGMA, AMADEUS, TOMA, FORTH, AFerry.to, SABRE, START. etc...).



The modular structure of FASTBOOK allows it to deliver solutions tailored to the precise requirements of individual customers. The heart of the system is the basic INTERNAL BOOKING management module. By Internal Booking we mean the booking made by the Internal Personnel (of the Shipping Company), who operates in the Main Offices, from branch offices and port ticket offices.

The system can issue:

- One-way or return tickets
- One-journey or multi-journey tickets
- Package tours (e.g. short cruises or weekend packages)
- "Options", to which a deadline can be linked; the system daily sends to the manager an e-mail containing the summary of the expired options.
- Tickets with Agency Fee option

The system refers to an agencies file containing all personal data, extended note fields, marking for agency "block" (useful in case of non-payment); separate e-mail and fax addresses of administration and ticket office; division according to the zip code, region, state. Each agency can be assigned to a group (mother agency). Each journey has specific enabling/block levels.

On-line booking

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OUTWARD: LINE: Dubrovnik-Bari, Date: 16 Jun 2007

RETURN: LINE: Bari-Dubrovnik, Date: 16 Jun 2007

SEE SCHEDULING

LEGENDA: Car 1 €, Motorcycle 1 €, Best Price, Fare B, Fare C, Normal Price, Pass, Motorcycles, Vehicles

A	DEPARTURE	ARRIVAL	Vessel	R	DEPARTURE	ARRIVAL	Vessel
✓	SAT 09-06-2007 Hour 12.00	SAT 09-06-2007 Hour 21.00	AZZURRA	✓	FRI 22-06-2007 Hour 23.30	SAT 23-06-2007 Hour 08.50	AZZURRA
✓	SAT 16-06-2007 Hour 12.00	SAT 16-06-2007 Hour 21.00	AZZURRA	✓	FRI 29-06-2007 Hour 23.30	SAT 30-06-2007 Hour 08.50	AZZURRA
✓	SAT 23-06-2007 Hour 12.00	SAT 23-06-2007 Hour 21.00	AZZURRA	✓	FRI 06-07-2007 Hour 23.30	SAT 07-07-2007 Hour 08.50	AZZURRA

OK

Availability	Code	Description
YES	DK	Deck
YES	ATS	Seat
NO	FD	Berth common room
YES	A2	Double external w/o toilet
YES	AB2	Double internal w/o toilet
YES	B2	Double external
YES	C2	Double internal
YES	A3	Triple ext. w/o toilet
YES	A4	Quadr. external w/o toilet
YES	AB4	Quadr. internal w/o toilet
YES	C4	Quadr. internal
YES	AB6	6 berth internal w/o toilet
NO	SU	Suite Quadr. w/o toilet
YES	T	Domestic animals
YES	V11	Car h.max 1,80 l.max 3,00 mt.

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YES	AB2	Double internal w/o toilet
YES	B2	Double external
YES	C2	Double internal
NO	A3	Triple ext. w/o toilet
YES	A4	Quadr. external w/o toilet
YES	AB4	Quadr. internal w/o toilet
YES	C4	Quadr. internal
YES	AB6	6 berth internal w/o toilet
NO	SU	Suite Quadr. w/o toilet
YES	T	Domestic animals
YES	V11	Car h.max 1,80 l.max 3,00 mt.

e-mail tickets

This function allows to send the ticket (which is created in .pdf format) by e-mail. Agencies can be so configured that they have or not the automatic enabling for this service.

Cabin automatic assignment

The procedure manages the cabin automatic assignment on booking, according to the assigned priority. Moreover, the graphic display of the cabin occupation status is available.

Statement of account

The system automatically generates the agencies statement of account. The procedure can be automatically scheduled according to preset frequencies. Export functions into .txt, .dbf, .xls, etc. files are provided.

Commission invoices

The system automatically generates the "sample payable invoices" related to agencies commissions. The invoice can be sent to the agencies and be used either as track for the production of a their own document or as a document to be directly completed on the Internet with a document number and issuing date (see "Web Agencies Booking"). Automatism and control methods, which can prevent the invoice ad payment non return, are obviously provided. This function guarantees a drastic reduction of the operation management times.

Circulars to the Agencies

The Company can send a circular to a list of agencies; the document can be sent by fax or by e-mail. The document format is always .pdf.

Queries and printouts

FastBOOK allows operators to make a large number of queries and printouts, such as:

- Passengers' searching in the active bookings
- Sold with regard to agency
- Sold with regard to ship
- Sold with regard to journey
- Sold with regard to agencies backing bank
- Boarding list
- Passengers' list
- Cargo manifests

Accounting data transfer

The system issue files (text or .dbf format) related to:

- Daily sales
- Agencies commission payable invoices
- Statement of account

This functionality allow to automate the data transfer to third parties' accounting software

SMS services

FastBOOK also has a SMS gateway; simply put, this function makes it possible to automatically send SMS messages to one or more selected cell phones. (e.g.: progressive total turnover, boarding list summary, passenger announcements, etc.).

Web agencies booking

(e-commerce B2B)

The module allows agencies to make booking directly on Web, without the intervention of the Company Call Center.

Within the agency itself the Company can enable more access codes, so that the activities of each operator can be tracked.

It is possible to consult the access report of agencies, which at least arrive at the "estimate" phase.

Agencies can access via web services such as:

- List of the issued tickets
- Agency Fee application on booking
- Periodical or daily statement of account
- Model of the pre-compiled commission invoices, which can be completed with data depending on them (date, invoice number).

All documents are available in .pdf format, therefore they are safe and can be easily consulted and printed. Besides, the not negligible aspect is that the .pdf format is "light" and therefore can be favourably used by agencies, which have a not particularly fast Internet connection.

Web direct customers' booking

(e-commerce B2C)

The module allows customers to ask directly for tickets on the Web, without the intervention of the Company offices. The payment is made by credit card.

Powered by **On-line booking**

GOING		ESTIMATE		RETURN	
Anzio-Ponza - MON 09-04-2007 Hour 09.00		Ponza-Anzio - MON 09-04-2007 Hour 18.00			
Description	Amount €	Net €	Description	Amount €	Net €
STALL (Adults - ENTIRE)	24,00 €	24,00 €	STALL (Adults - ENTIRE)	24,00 €	24,00 €
STALL (Adults - ENTIRE)	24,00 €	24,00 €	STALL (Adults - ENTIRE)	24,00 €	24,00 €
Dog	3,00 €	3,00 €	Dog	3,00 €	3,00 €
Suitcase/Big bag till 10 Kg (x2)	5,00 €	5,00 €	Suitcase/Big bag till 10 Kg (x2)	5,00 €	5,00 €
Empty single oxygen bottle (x2)	10,00 €	10,00 €	Empty single oxygen bottle (x2)	10,00 €	10,00 €
advance sale	4,00 €	4,00 €	advance sale	4,00 €	4,00 €
GOING TOTAL AMOUNT	66,00 €		RETURN TOTAL AMOUNT	66,00 €	
Adults <input type="text" value="2"/>	Children <input type="text" value="0"/>	Newborn babies <input type="text" value="0"/>	Total number of passengers:	Adults <input type="text" value="2"/>	Children <input type="text" value="0"/>
		TOTAL AMOUNT 140,00 €			

BACK GO ON

Check In

All check-in operations are performed online via the Internet. The ticket generated by the system contains a barcode for each single item (passengers and vehicles) and a general barcode summarising all the items on the ticket (this accelerates boarding operations).

Booking searches are very rapid and can be performed in various ways:

- reading the barcode
- entering all or part of the booking n°
- entering all or part of the name of the ticket holder

☞ BOARDING CARDS are issued separately for passengers and vehicles and the number of printed copies required can be configured for each port. For GROUP check-ins, boarding cards can be generated at different times.

☞ BOARDING CARDS can be printed in various ways: on A4 paper with a laser printer and/or on form-feed coupons with dedicated labellers devices.

☞ Boarding progress can be constantly controlled online; the dynamic graph processed by the system makes this operation quick and easy to understand.

☞ Online check-ins can be performed using palmtops connected to the system via Wi-Fi; the system features an optimised small screen interface for this mode.

☞ If port security so requires, outsourced check-in systems can be interfaced via the XML protocol.

Commercial vehicles

The module manages all activities related to the **HAULIER TRAVEL TICKET, BILL OF LADING** and to the Check-In/Check-out operations.

The procedure also automatically generates **CARGO MANIFESTS** listing the items on the bills of lading of checked-in vehicles.

Accommodation on board sale

The module manages the onboard sale of ACCOMMODATION still available after the departure. On the ship a server is preset, which, after the boarding, receives (via Wireless, via magnetic medium) the detail of the journey with the still available accommodation.

At the end of journey the system transmits (via Wireless, via magnetic medium) the detail of the onboard sales.

Control Authority access

The Control Authorities (Police, Customs, etc.) can get on line a lot of information about departure and arrival forecast (passenger and vehicle list, boarding bills).

Connection services

It allows to book any connected services such as buses, car hire, etc....

Powered by **Prenotazione on-line**

ANDAZIA		PRE-VENTURA		RITORNO	
Sistema Clienti - DATA 12-04-2007 Ora 18.30		Sistema Clienti - DATA 12-04-2007 Ora 18.30		Sistema Clienti - DATA 12-04-2007 Ora 18.30	
Adulti 1 Sembra 0 Differi 0	Adulti 1 Sembra 0 Differi 0	Adulti 1 Sembra 0 Differi 0	Adulti 1 Sembra 0 Differi 0	Adulti 1 Sembra 0 Differi 0	Adulti 1 Sembra 0 Differi 0
Costo: Tariffa	Importo: Costo: Tariffa	Costo: Tariffa	Importo: Costo: Tariffa	Costo: Tariffa	Importo: Costo: Tariffa
DK AL-GR	Passeggio semplice	DK AL-GR	Passeggio semplice	DK AL-GR	Passeggio semplice
VIA AI-GR	Auto da 4 fino a 6 mt. FAST BRAYD - AMBISIX	VIA AI-GR	Auto da 4 fino a 6 mt. FAST BRAYD - AMBISIX	VIA AI-GR	Auto da 4 fino a 6 mt. FAST BRAYD - AMBISIX
	Assicurazione		Assicurazione		Assicurazione
	ISPE		ISPE		ISPE
	Surcharge Carburante		Surcharge Carburante		Surcharge Carburante
	Tasse		Tasse		Tasse
	TOTALE ANDAZIA		TOTALE PREVENTURA		TOTALE RITORNO
	100,00 €		100,00 €		100,00 €

CELECA AGENZIA/CLIENTI: 00000 - 000000000 - CALL CENTER

Importo totale: 100,00 €

Impegno: 100,00 €

Impegno pagato: 0,00 €

Estremo pagamento: 0,00 €

Booking in Outlook: Interim: ROSSI RAABO 020818052 335123456 info@neido.com

Invia per e-mail: info@neido.com

Conferma prenotazione:

Languages

The procedure is multi-language and is currently configured for Italian, English, French and Croatian language.

New languages can be added by translation of a text format document.

Galileo SIGMA, AMADEUS, TOMA, FORTH, AFerry.to, SABRE, START are names and trademarks registered by the related CRS/GDS

references



ENERMAR Trasporti

ENERMAR d.o.o.

MIATRADE d.o.o.

VETOR Aliscafi

CO.MA.NAV. - GSA Italy

AZZURRA LINE

USTICA LINES

DIMAIOLINES

NORTH SEA VENTURE LTD

D & P FERRIES

MEDGLORY SHIPPING LTD

CONSORZIO LIGURIA VIA MARE

