



FastTICKET

Advanced Web Ticketing Software

Introduction

FastTICKET IS A PROCEDURE DESIGNED AND REALIZED TO GENERATE TICKETS FOR SHORT RANGE FERRIES.

The application has an administration area devoted to control and monitoring (installed on Applications Web Server) and an operative area for tickets emission (installed in TICKET OFFICE) that has been designed in client/server modality in order to guarantee operativity also without LAN or Internet connection.

Main Facts

- Procedure takes advantage of potentialities offered by Internet.
- WEB ORIENTED interface simplifies usage.
- Two levels structure (Box Office Windows / network) guarantees reliability of service.
- Configuration of TICKET OFFICES / WINDOWS is simple and centralized. Configurations are transmitted by CENTRALIZED CONTROL MODULE via Internet/Intranet to TICKET OFFICE Server.
- Box Office Windows (B.O.W.) software gets its own configuration from TICKET OFFICE Server, CENTRAL SERVER (CENTRALIZED CONTROL MODULE), or from simple text file.
- Communication between CENTRAL SERVER, TICKET OFFICE Server, B.O.Windows are bidirectional. The data of Box Office Windows are consolidated in CENTRAL SERVER. Therefore it's possible to control online sales progression (*total*, *by route*, *by ticket office*, *by Box Office Windows*, *by shift*, *etc...*).

- Interface is fast, effective and intuitive; all "menu" work directly with mouse and/or keyboard. Operators can use the preferred modality.
- Travel ticket emission is rich of controls and automatisms that drastically reduce operator error probabilities.

FastTICKET Synthesis

Box Office Windows is a Ms-Windows PC connected to local network and equipped with following peripherals:

- POS display on serial port
- Thermal or transfer printer
- Badge reader
- Optical reader

Every B.O.W. is equipped with TRAVEL TITLE software emission and TICKET OFFICE Server is used for data storage.

B.O.W. is a completely independent unit. This function is very useful in case of Ticket Offices with various timetables.

Sale data and tickets are automatically consolidated on TICKET OFFICE SERVER without manual intervention of Box Office Staff.

TICKET OFFICE SERVER transfers data to CENTRAL SERVER using intranet/internet connectivity.

CENTRALIZED CONTROL MODULE is equipped with data query tools (results can be transferred on spreadsheet).

Procedure is multi-language, currently configured for Italian and English.

DOCUMENTS

DOCUMENT	CHARACTERISTICS
TICKETS (ONE WAY OR ROUND TRIP)	DISCOUNT AUTHORIZATION MANAGED
INVOICE (IMMEDIATE PAYMENT)	IT IS POSSIBLE TO CREATE NEW CUSTOMERS
VOUCHER (DEFERRED INVOICE/PAYMENT)	IT IS POSSIBLE TO CREATE NEW CUSTOMERS
SUBSCRIPTIONS	MANY TYPES AND VALIDITY
OTHER	UPON REQUEST

The ticketing operations can be accelerated with fidelity card.



