



FASTBOOK

NeFeSy Fast Book
Advanced Web Booking Software

*FASTBOOK
is a procedure designed and realized
to be used by internet*

The software is exclusively installed on Applications Web Server; no plug-ins or modules to be installed locally are provided. This peculiarity allows to avoid the installation and maintenance of software at the users' workstations.

Indeed, they only need a browser and an Internet connection to use functions provided in the package. The platform allows the *complete management* of the ON-LINE BOOKING both from the availability and sale point of view.



NEIDO.COM **On-line booking** **FASTBOOK**
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MAIN MENU														
BOOKING														
Booking list	Booking	<input type="text"/>	Newest the first	ALL	Holder	<input type="text"/>	Holder ref.	<input type="text"/>						
	TVA Code	<input type="text"/>	TVA name	<input type="text"/>										
Search (Surname)	Passenger surname	<input type="text"/>	Passenger name	<input type="text"/>										
TVA/Clients	By name	<input type="text"/>	Code	<input type="text"/>	Name	<input type="text"/>	Type	All	ZipCode	<input type="text"/>	City	<input type="text"/>	VAT Code	<input type="text"/>
Estratti Conto	Month	Mar	Year	2005	TVA/Client Code	<input type="text"/>	TVA/Client Name	<input type="text"/>						
Journey list	From date	8	April	2005	To date	15	April	2005	VESSEL	<input type="text"/>	Route	<input type="text"/>		
OTP / Credit Card														
	Queries	Booked summary	Configurations	System status										
	Other elaborations	Tables	Accounting procedures	INVIO CIRCOLARI										
	Connected users	Refresh interval	60	Seconds	Users connected from	300	Seconds							

END JOB

FASTBOOK can be interfaced to the main CRS/GDS
(Galileo SIGMA, AMADEUS, TOMA, FORTH, AFerry.to, SABRE, START. etc...).



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The platform provides different access levels to the functions:

ADMINISTRATOR, INTERNAL PERSONNEL, AGENCY AND PRIVATE CUSTOMER.

➔ ADMINISTRATOR

He controls all functions; configures and maintains tables related to legs, ports, ships, discounts, etc.; defines the journeys and the authorization codes for the connection to all the other levels.

➔ INTERNAL PERSONNEL

He can access all functions apart from users' management procedures. He can make reservations for private people and agencies (phone booking) also in case of payments different from the credit card ones; if necessary, he can also make bookings when the journey results to be closed for agencies and for private people, but the departure has not occurred yet. He can access Check-In functions and the related printings. Each operator accesses the system by means of his own univocal code and each operation he makes is tracked by the system.

➔ AGENCY

This users' typology can make bookings for single users or organized groups. The access through univocal code allows an [accurate statistical control](#).

➔ PRIVATE CUSTOMER

He can only make bookings (obviously from Web) for single users or small family groups. The on-line payment is possible only by credit card ([safe SSL transaction](#)).

After the reservation confirmation, the program produces the [TICKET \(pdf format\)](#), which can be directly transmitted to the receiver by fax and/or by e-mail.

For each ship, the procedure includes in the Database all accommodation and services typologies (cabins, armchairs, areas for cars, motorbikes, trailers, camper vans, bicycles, pets, etc...) and all price typologies (adults, students, children, residents, etc...). Moreover, different discounts typologies can be managed in case of departures with special fares or discounts. A wide range of queries allows to monitor in real time the booking progress, both as a whole and in details (according to date of departure, destination, single agencies, etc...).



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➔ E-MAIL TICKET

This function allows to send the ticket (which is created in .pdf format) by e-mail. Agencies can be so configured that they have or not the automatic enabling for this service.

➔ CABIN AUTOMATIC ASSIGNMENT

The procedure manages the cabin automatic assignment on booking, according to the assigned priority. Moreover, the graphic display of the cabin occupation status is available.

➔ STATEMENT OF ACCOUNT

The system automatically generates the agencies statement of account. The procedure can be automatically scheduled according to preset frequencies. Export functions into .txt, .dbf, .xls, etc. files are provided.

➔ COMMISSION INVOICES

The system automatically generates the “sample payable invoices” related to agencies commissions. The invoice can be sent to the agencies and be used either as track for the production of a their own document or as a document to be directly completed on the Internet with a document number and issuing date (see “Web Agencies Booking”). Automatism and control methods, which can prevent the invoice ad payment non return, are obviously provided. This function guarantees a drastic reduction of the operation management times.

➔ CIRCULARS TO THE AGENCIES

The Company can send a circular to a list of agencies; the document can be sent by fax or by e-mail. The document format is always PDF.

➔ ACCOUNTING DATA TRANSFER

The system issue files (text or .dbf format) related to:

- ▶ Daily sales
- ▶ Agencies commission payable invoices
- ▶ Statement of account

This functionality allow to automate the data transfer to third parties' accounting software



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➔ QUERIES AND PRINTOUTS

FASTBOOK allows operators to make a large number of queries and printouts, such as:

- ▶ Passengers' searching in the active bookings
- ▶ Sold with regard to agency
- ▶ Sold with regard to ship
- ▶ Sold with regard to journey
- ▶ Sold with regard to agencies backing bank
- ▶ Boarding list
- ▶ **Passengers' list (IMO compliance)**
- ▶ Cargo manifests

➔ SMS SERVICES

FASTBOOK also has a SMS gateway; simply put, this function makes it possible to automatically send SMS messages to one or more selected cell phones. (e.g.: progressive total turnover, boarding list summary, passenger announcements, etc.).

➔ WEB AGENCIES BOOKING

The module allows agencies to make reservation directly on Web, without the intervention of the Company Call Center. Within the agency itself the Company can enable more access codes, so that the activities of each operator can be tracked.

It is possible to consult the access report of agencies, which at least arrive at the "estimate" phase.

Agencies can access via web services such as:

- ▶ List of the issued tickets
- ▶ Agency Fee application on booking
- ▶ Periodical or daily statement of account
- ▶ Model of the pre-compiled commission invoices, which can be completed with data depending on them (date, invoice number)

All documents are available in .pdf format, therefore they are safe and can be easily consulted and printed. Besides, the not negligible aspect is that the .pdf format is "light" and therefore can be favourably used by agencies, which have a not particularly fast Internet connection.



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➔ WEB DIRECT CUSTOMERS' BOOKING

The module allows customers to ask directly for tickets on the Web, without the intervention of the Company offices. The payment is made by credit card.



On-line booking



ESTIMATE							
GOING			RETURN				
Anzio-Ponza - MON 09-04-2007 Hour 09.00			Ponza-Anzio - MON 09-04-2007 Hour 18.00				
Description	Amount €	Net €	Description	Amount €	Net €		
STALL (Adults - ENTIRE)	24,00 €	24,00 €	STALL (Adults - ENTIRE)	24,00 €	24,00 €		
STALL (Adults - ENTIRE)	24,00 €	24,00 €	STALL (Adults - ENTIRE)	24,00 €	24,00 €		
Dog	3,00 €	3,00 €	Dog	3,00 €	3,00 €		
Suitcase/Big bag till 10 Kg (x2)	5,00 €	5,00 €	Suitcase/Big bag till 10 Kg (x2)	5,00 €	5,00 €		
Empty single oxygen bottle (x2)	10,00 €	10,00 €	Empty single oxygen bottle (x2)	10,00 €	10,00 €		
advance sale		4,00 €	advance sale		4,00 €		
GOING TOTAL AMOUNT	66,00 €	70,00 €	RETURN TOTAL AMOUNT	66,00 €	70,00 €		
Adults <input type="text" value="2"/>	Children <input type="text" value="0"/>	Newborn babies <input type="text" value="0"/>	Total number of passengers: <input type="text" value="2"/>	Adults <input type="text" value="2"/>	Children <input type="text" value="0"/>	Newborn babies <input type="text" value="0"/>	Total number of passengers: <input type="text" value="2"/>
TOTAL AMOUNT 140,00 €							
« BACK			GO ON »				

➔ CHECK-IN

All Check-In operations are performed on-line via the Internet. The ticket generated by the system contains a barcode for each single item (passengers and vehicles) and a general barcode summarising all the items on the ticket (this accelerates boarding operations).

Booking searches are very rapid and can be performed in various ways:

- ▶ reading the barcode
- ▶ entering all or part of the booking n°
- ▶ entering all or part of the name of the ticket holder

✓ **BOARDING CARDS** are issued separately for passengers and vehicles and the number of printed copies required can be configured for each port. For **Group Check-Ins**, boarding cards can be generated at different times.



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- ✓ **BOARDING CARDS** can be printed in various ways: on A4 paper with a laser printer and/or on form-feed coupons with dedicated labellers devices.
- ✓ Boarding progress can be constantly controlled on-line; the dynamic graph processed by the system makes this operation quick and easy to understand.
- ✓ On-line Check-Ins can be performed using palmtops connected to the system via Wi-Fi; the system features an optimised small screen interface for this mode.
- ✓ If port security so requires, outsourced Check-In systems can be interfaced via the XML protocol.

➔ COMMERCIAL VEHICLES

The module manages all activities related to the **HAULIER TRAVEL TICKET**, **BILL OF LADING** and to the Check-In/Check-Out operations.

The procedure also automatically generates **CARGO MANIFESTS** listing the items on the bills of lading of checked-in vehicles.

➔ ACCOMMODATION ON BOARD SALE

The module manages the onboard sale of **ACCOMMODATION** still available after the departure. On the ship a server is preset, which, after the boarding, receives (via Wireless, via magnetic medium) the detail of the journey with the still available accommodation.

At the end of journey the system transmits (via Wireless, via magnetic medium) the detail of the onboard sales.



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➡ CONTROL AUTHORITY ACCESS


The Control Authorities (Police, Customs, etc.) can get on-line a lot of information about departure and arrival forecast (passenger and vehicle list, boarding bills).

➡ CONNECTION SERVICES


It allows to book any connected services such as buses, car hire, etc....

➡ LANGUAGES


The procedure is multi-language and is currently configured for Italian, English, French and Croatian language. New languages can be added by translation of a text format document.



On-line booking



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PREVENTIVE			
OUTWARD		RETURN	
NAPOLI-TRAPANI - SAT 11-06-2011 Hour 12.00		TRAPANI-NAPOLI - WED 15-06-2011 Hour 13.20	
Vessel : GIULIA D ABUNDO - Fare: NAPLES-TRAPANI HIGH SEASON		Vessel : GIULIA D ABUNDO - Fare: NAPLES-TRAPANI HIGH SEASON	
Adults 1 Children 0 Infant 0		Adults 1 Children 0 Infant 0	
Code	Fare	Description (Age / Type - Plate)	Amount
XC2	NTA-OR	ECONOMY 2 BEDS BASIN	60,50 €
EXC	NTA-OR	Exclusive usage surcharge	30,25 €
XVB	NTA-OR	CAR over 4ml h.1.80cm MAX BMW 330 - AB123CD	104,40 €
		Bunker surcharge	9,30 €
		Boarding fees	12,70 €
		Taxes	4,50 €
		TOTAL AMOUNT : OUTWARD	221,65 €
		Bunker surcharge	9,30 €
		Boarding fees	12,70 €
		Taxes	4,50 €
		TOTAL AMOUNT : RETURN	221,65 €
GRAND TOTAL 443,30 €			
SEARCH TVA/CLIENT		000001 - NEIDO.COM CALL CENTER	
Telephone:		Operator:	
Telephone:		Telefax:	
Telephone:		E-mail:	
Total amount	443,30 €	Payment:	NON SPECIFICATA
Invoice ticket	<input type="checkbox"/>		Payed Amount: 0,00
			Payment notes:
Booking as Option	<input type="checkbox"/>	Holder:	ROBERT SMITH 123456666 robert@smith.com
Expiry date	7 Jun 2011	E-mail	robert@smith.com <input type="checkbox"/> Send e-mail
« BACK		CONFIRM BOOKING »	

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➔ REFERENCES

